



MI Technologies' Software Maintenance Plans

S-WareCare™ Plan Benefits

- Provides comprehensive and flexible upgrade coverage
- Stabilizes software budgeting for planning upgrade and migration costs
- Maximizes your organization's professionalism and competitive edge
- Streamlines and minimizes software acquisition and administration
- Reduces total cost of software ownership
- Provides Technical Support and discounts on related services and software
- Additional discounts available for customers with several licensed seats



S-WareCare™ delivers improved test system efficiency with the latest measurement capabilities

S-WareCare™ for Superior Software Maintenance

The performance of your range operations depends on well maintained hardware *and* software. As test range automation evolves, software, like hardware, requires serious maintenance consideration.

Rapidly changing customer demands have led to the use of commercial personal computers for system control and automation at reduced cost with greater flexibility. As PC performance increases, this allows for more complex software with enhanced and new capabilities.

The total cost of test system ownership is partly a function of equipment upgrade costs, but also includes the indirect costs associated with your test staff's productivity and performance. If you do not keep your

system software updated, you run the risk of requiring an emergency procurement for a new release when a test job becomes mission critical, or you may not have the latest system capability required to support a new business opportunity.

MI Technologies' S-WareCare™ is simply the most cost-effective way to protect your software investment. These software maintenance plans ensure users will have the latest technology and capabilities to deliver high system performance and high productivity levels.

MI Technologies' software maintenance plans provide diagnostic and technical assistance, upgrades, access to telephone support with

software experts at our Customer Support Center and discounts on software training courses and related software products.

MI Technologies' software support quickly resolves routine issues with a first line support team and provides senior level engineers to address more complex issues.



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